

Texas Consumer Contacts

Where you can get information or make a complaint

If you have a question or a problem with a claim or your premium, contact your insurance company first. You can also get information or file a complaint with the Texas Department of Insurance.

TRUSTED RESOURCE UNDERWRITERS EXCHANGE

To get information or file a complaint with your insurance company:

Toll-free: <dynamic based on partner provided by EBS>

Email: <memberservice@trueins.com>

Mail: <PO Box 5324

Binghamton, NY 13902-5324>

The Texas Department of Insurance

To get help with an insurance question, learn about your rights, or file a complaint with the state:

Call: 1-800-252-3439

Online: www.tdi.texas.gov

Email: ConsumerProtection@tdi.texas.gov

Mail: MC 111-11A, P.O. Box 149091, Austin, TX 78714-9091

To compare policies and prices

Visit **HelpInsure.com** to compare prices and coverages on home and auto insurance policies. The website is a service of the Texas Department of Insurance and the Office of Public Insurance Counsel.